Mega-scale Postgres How to run 1,000,000 Postgres Databases

Program

- What is Heroku & Heroku Postgres?
- Organizing principles for mega-scale operations

Heroku Postgres



Operational Expertise, Built In

Whether it's an index that's not being used, security patches that have to be applied, or guidance relevant to ensuring your database is performing well, we're here to guide you along the way. Our guidance is the result of running the









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Code deployment is good, but what about the data?



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Heroku Postgres

- production PostgreSQL on-demand
 - >1M databases, ~12 staff
- provisioning, availability & multi-tenancy
 - user interface and visibility tools
- data sharing functionality ("Dataclips")
 - data service integration via FDW
 - world class customer support

So how do you reach 100,000 databases per engineer?

Organizing Principles for Scalable Operations

rely on programmable infrastructure email & telephone are not APIs!

treat your servers like livestock, not pets

automate, automate, automate

people who can fix problems must understand problems

optimize for simplicity and self-service

What's a user's responsibility?

- schema design
 - query writing
- service plan selection
 - building a business
 - hiring a team

What is our responsibility?

- availability
- durability
- security

- visibility
- accessibility
- productivity

Make problems solvable!

- big tables with sequential scans
 - poor index utilization
 - connection limits
 - lock contention
 - system resource overuse
 - idle in transaction

Ask yourself: What does the user have to know to do the right thing?

Indexes

- Can a user tell if a query uses an index?
- Can a user tell if they have unused indexes?
- Does a user know how much I/O an index uses?
- Does the user know if an expensive query would benefit from an index?
 - What kind of index would be best?

- What does a user need to know about replication?
 - Which of these things can you make irrelevant?
- How do you prevent long-running queries from damaging the system?
 - Are the default replication settings appropriate?
 - How would a user ever discover sync vs. async replication?

Replication

Example Solutions

Creating database... done.

Creating a Replica

\$ heroku addons:add heroku-postgresql --follow=PRIMARY DATABASE

Expensive Queries



pg:diagnose

000	2. will@skadi: ~ (zsh)				R
<pre>~ ➤ heroku pg:diagnose RED: Long Queries Pid Duration</pre>	app <u>will</u> Query				
30597 9 days 21:17:40.	.170191 select 'lol', pg_sleep(8675309);				
RED: Hit Rate Name Ratio					
table hit rate 0.90293	378531073446				
YELLOW: Indexes					
Reason	Index	Index Scan Pct	Scans Per Write	Index Size	Table Size
Never Used Indexes	<pre>public.logs::logs_created_at</pre>	0.00	0.00	6150 MB	35 GB
GREEN: Bloat					
GREEN: Connection Count					
GREEN: Idle in Transaction					
GREEN: Blocking Queries	5				
GREEN: LOAD					

Organizing the Team

Not dev-ops, dev **is** ops. Everyone answers support, participates in on-call.

Prioritize ops & support work. Convert repeat problems into automation, or documentation.

Collaborative autonomy. Short-term planning interlocks with long-term planning.

Team & Technical Culture

- 1 Web Developer
- 6 Backend Engineers (Shared Infrastructure)
 - 1 PostgreSQL Developer
 - 3 Other Data Store Specialists (Redis, etc)
 - 2 Product Managers
 - 1 Engineering Manager
 - TOTAL 10 ENGINEERS, 0 OPS

Heroku Data Team

1 Designer

- Heroku to run our web services
- Google Groups (email) for discussion
 - HipChat for conversation
 - Weekly planning meetings
 - Bi-annual strategic sessions

$T_{O}S$

- GitHub for source code
 - AWS for servers

Trello for planning

Stages of Team Growth

Inception $(n > 10^2)$

- simple product: create, destroy, connect, backup, restore
 - early "developer experience" work
 - no super-user for customers
 - pg_terminate_backend() required superuser

team size: 2.5

- develop robust AWS understanding (EBS volumes pain)
 - learning the pain of scale, focusing on automation
 - early web front-end (previously only CLI)
 - use of hstore to encourage Ruby community adoption
 - extension support for Postgres (thanks Dim!)

Early Growth $(n > 10^{3})$

team size: 4

"We have recovered your disks. Some **might** be corrupt." not a nice thing to hear from your service provider

PostgreSQL Conquers Ruby $(n > 10^{4})$

- team size: 6-8
- json begins challenge to MongoDB
- dataclips: gist/pastebin meets SQL
 - customer dashboard

- PostGIS support
- PITR

PostgreSQL Takes Over $(n > 10^{5})$

- team size: 8-10
- larger databases >>1Tb
- (reasonable postgres OLTP ceiling O(2-5Tb) per node)
 - additional robust HA mechanisms to reduce MTTR
 - customer experience leads to pg:diagnose
 - jsonb decisively defeats MongoDB performance

Heroku Postgres Today $(n > 10^{6})$

- expensive queries visualization
- FDW connections to other Heroku Data Services
 - VPC "private spaces" support
 - new infrastructure to support greater scale
- 3 other data services: Redis, and two unannounced

team size: 10-15

Observations

Why is Postgres Succeeding?

- Compelling features attract new projects: jsonb, PL/V8, PostGIS
- Extensions enable experimentation but require further investment
- Effective advocacy in some language communities Ruby, Python, Go
 - MySQL is collapsing / forks not competitive
 - MongoDB is popular but immature

Long-term Challenges for Postgres

scalability no native solution for large OLTP datasets

NOde.jS 85%+ choose non-Postgres fastest growing language community in the world

failure tolerance no architecturally robust solution for HA (think: zookeeper, cassandra, etc.)

back-end services Firebase, GraphQL, Parse, etc.

Tactical Issues with Postgres

heavy-weight connections scaled-out services create hundreds and hundreds of connections

Very large table pain difficulty with partitioning, for example

bloat, VACUUM, freezing transaction wraparound, idle in transaction, standby feedback

performance visibility pg_lock confusion, EXPLAIN format, no explain for DDL

Thoughts on Cloud in Russia

Cloud is powered by on-demand resources.

Cloud will not really start until Russia has a strong laaS.

CORE cloud infrastructure

Virtual Machines ("EC2") Load Balancing ("ELB") SAN / Block Store ("EBS") File store ("S3")

From those, you can build the rest.*

*: At least you can make applications and a DBaaS.

Большое спасибо

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Peter van Hardenberg / @pvh

